

**DHL UK
Foundation**

Delivering a better future

helping hands

"Now and again a pensioner or employee finds they cannot meet unexpected costs for their most basic needs – the DHL UK Foundation will help where it can."

Chris Stephens, Chairman, DHL UK Foundation

Our promise to you

You can be sure that your request will be kept confidential at all times and your application will be treated sensitively.



What is Helping Hands?

At some point in everyone's life, a bit of help is needed. Friends and family may be around to offer support, but perhaps they aren't able to. So it's good to have somewhere to turn to. Current employees of DHL UK, as well as retired employees of DHL Exel Supply Chain or those in receipt of an Exel or Ocean pension (and their dependents), who find themselves in need of a little assistance, can turn to the Helping Hands scheme. Helping Hands is run by the DHL UK Foundation and may be able to help where there is an urgent need and, through no fault of their own, someone cannot afford to meet that need.

Can I apply?

Current DHL UK employees, retired employees of DHL Exel Supply Chain and those in receipt of an Ocean or Exel pension (and their dependents) can apply to Helping Hands.

The DHL UK Foundation is a Company Limited by Guarantee registered in England No. 2223373, Registered Office Ocean House, The Ring, Bracknell, RG12 1AN, United Kingdom, Charity Registration No. 327880

www.dhlukfoundation.org

helpline: 01285 841 914



Are there limits or exclusions?

Help and support will be given in kind only and no monies will be paid direct to you, the applicant. There are guidelines for what can and cannot be considered and clear limits to the amounts available. A clear picture of your personal financial situation is needed, but the Foundation will be able to help you with this. Three independent quotations for all applications are also required. Please see the Frequently Asked Questions for full details.

How to apply?

You can be sure that your request will be kept confidential at all times and your application will be treated sensitively. Simply fill in the form as fully as possible and supply any supporting evidence to the address on the application form.

Don't forget to read the FAQs and if you need any help please call Christine Mortimor at the DHL UK Foundation on **01344 744 330** or email christine.mortimor@dhl.com

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